

What is Action Tutoring?

Action Tutoring is a national education organisation, supporting young people since 2011. We pair your child up with a volunteer tutor to improve their English and maths skills, helping them in building their subject knowledge, confidence and study skills.

Our volunteers all have an enhanced DBS check - like teachers and other school staff. Action Tutoring also has staff who monitor tutoring sessions. Our tuition is completely free for you and your child. Your child's school is contributing to the cost of running the programme.

What is home tutoring?

Online tutoring usually happens in school but with the national lockdown, we do not want any child to miss out while schools are closed. With your help, we can offer the same support to your child from home. Your child will receive one hour of tuition a week via our online tutoring platform, Vedamo.

Volunteers all have an enhanced DBS check and sessions will be monitored by Action Tutoring staff.

What will I need?



**A laptop
or computer**
(With webcam)



**Windows 7/MacOS X 10.9
or higher**



**An internet connection
and Google Chrome**



A quiet space



Your tutoring link (URL)



**Headphones with a
microphone (optional)**

What does the adult need to do?

We need your help to make the tutoring sessions work from home. Your help will make sure your child gets the best experience of tutoring.

You will need to...

- Help your child with any technical problems (using this guide to help you).
- Make sure your child has everything they need for tutoring.
- Be within listening distance so your child can ask for help if they need it.
- Keep in contact with Action Tutoring staff by email, phone or text.

What do we expect from your child?

Your child needs to...



Be on time and stay for the whole session.



Put their mobile phone away and on silent mode so they can concentrate.



Focus on the tutoring session and not open any other web pages unless asked to.



Tell the adult at home about any problems they have with tutoring.



Try their best and tell their tutor if they don't understand something.

Instructions for joining your tutoring session

1. Open Google Chrome and type your 'tutoring link' into the address bar at the top. Your tutoring link will have been sent to parents/guardians in an email.



http://cutt.ly

Link not working? Check your spelling!

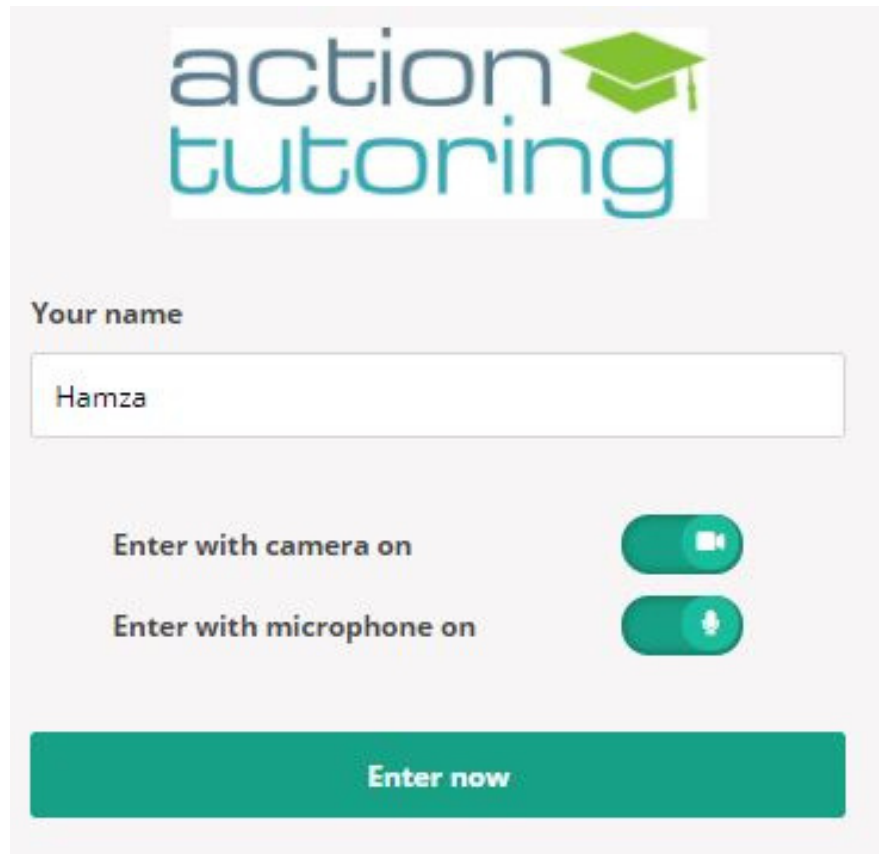
[Click here](#) to download Google Chrome for free


2. You should see a screen like this.

Type in your first name.
Click 'Enter now'.

Your camera and microphone
should be switched on.

Vedamo will do some checks
before you enter your classroom.



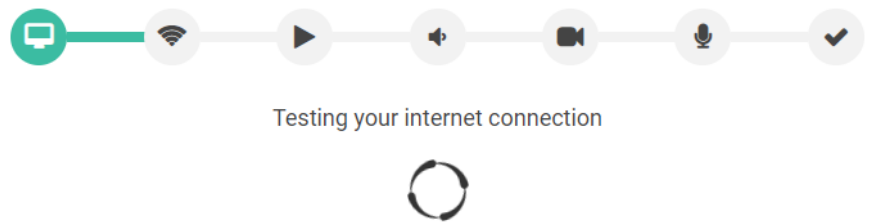
If you see this screen,
refresh the page 
and wait.



The session you are trying to join is closed.

Signed by the 

3. Your internet connection is
checked.

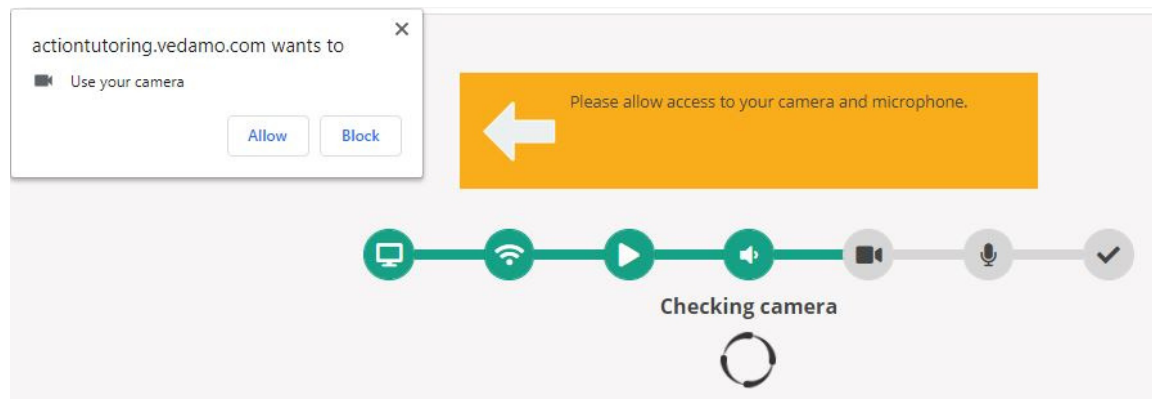


4. If you can hear the music,
press 'yes!'.

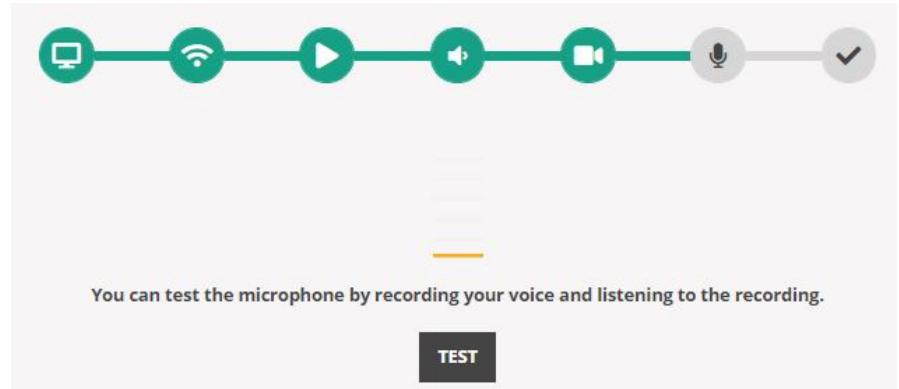
No sound? Check your volume
settings and headphones



5. Click 'Allow' on the pop up box so that your microphone and camera work.

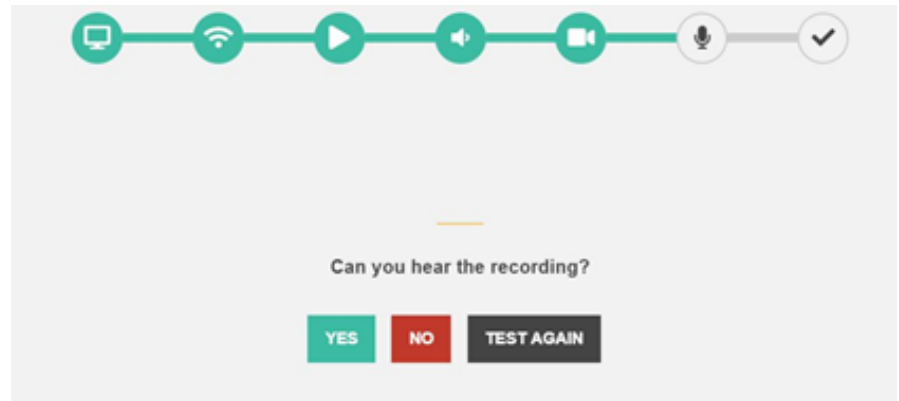


6. Click test to check your microphone. Say something like 'hello'.



7. If you can hear sound being played back, then click 'Yes'.

No sound? Turn your sound up; unplug your headphones and plug them in again



8. You are now in your classroom and ready for your tutoring session!

